




mentor**PRO**

In Michigan





What is MentorPRO?




A comprehensive, user-friendly, online data tracking and analysis system that:

- **Helps mentoring programs** manage their **Programs**, monitor their mentoring **Relationships**, and evaluate **Outcomes**
- **Supports adherence to the Mentor Michigan *Quality Program Standards***, allowing programs to easily monitor best practices



How was MentorPRO developed?

- 
- **Designed and built specifically** for mentoring programs
 - **Developed in conjunction** with researchers and practitioners
 - Extensively **field tested** and modified based on user feedback



How can MentorPRO help you?



Assists with day to day operations

- volunteer inquiries and referrals
- mentor screening
- orientation and training
- match making
- match supervision
- match activity tracking
- match closure
- evaluate outcomes for individual mentees and programs



How can MentorPRO help you?




Streamlines and centralizes paperwork

- Can access at any location with internet
- Program administrators and coordinators have access to same information
- MentorPRO is customizable to your organization and program



How can MentorPRO help you?




Allows you the ability to create on-demand, downloadable reports that can be easily manipulated to analyze desired elements

- Mentor, mentee, group, and match activities
- Mentor and mentee contact information
- Mentee parent/guardian contact information
- Mentor and mentee wait-list
- Status report of mentor and mentee application and screening process
- Mentor referrals and recruitment data
- Time elapse between mentor application process to match
- Current match status
- Match closure
- Match supervision
- Individual mentee outcome report card
- Program and mentee report card
- Program statistics



How can MentorPRO help you?



Provides measurements of youth outcomes such as:

- Academic
- Behaviors
- Psychological-social functioning



What about confidentiality?



MENTOR and Mentor Michigan can only see aggregated information

They cannot see:

- Names
- Contact information
- Case notes
- Etc.




Is the site secure?

Yes!

- MentorPRO is a secured application that uses a username-password model to control access
- Firewalls block unauthorized connection attempts
- Server software is constantly updated with security patches




What are the system requirements?

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- Internet access
 - Microsoft Excel
 - Abode Reader



What are the program requirements?

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- Strong programmatic capacity
 - Strive to meet Mentor Michigan *Quality Program Standards*
 - Maintain an active record in MENTOR's National Mentoring Database
 - Maintain an active record in Mentor Michigan's Directory
 - Must have completed the last reporting year's census



Will there be training and support?

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Mentor Michigan and MENTOR will offer:

- In-person trainings
- Web-based conference calls
- Assistance via e-mail and phone
- Online user manual



Questions or Comments?

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